

Glossaries and indexes

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Glossary

AANZFTA	ASEAN–Australia–New Zealand Free Trade Area
AAT	Administrative Appeals Tribunal
A-based	Australia-based
ACCI	Australian Chamber of Commerce and Industry
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ADB	Asian Development Bank
AELM	APEC Economic Leaders Meeting
AFL	Australian Football League
AMO	Australian Music Office
ANAO	Australian National Audit Office
AOPL	Austrade Overseas Performance Level
APEC	Asia Pacific Economic Cooperation
APL	Austrade Performance Level
APS	Australian Public Service
ASEAN	Association of South East Asian Nations
AusAID	Australian Agency for International Development
AUSFTA	Australia–United States Free Trade Agreement
AWA	Australian Workplace Agreements
BCA	Business Club Australia
CEO	Chief Executive Officer
COAG	Council of Australian Governments
CSIS	Client Service Improvement Study
DAFF	Department of Agriculture, Fisheries and Forestry
DEWHA	Department of the Environment, Water, Heritage and the Arts
DFAT	Department of Foreign Affairs and Trade
DIAC	Department of Immigration and Citizenship
DIISR	Department of Innovation, Industry, Science and Research

ECA	Employee Collective Agreement
EFIC	Export Finance and Insurance Corporation
EMDG	Export Market Development Grants
EMEA	Europe, Middle East and Africa
FDI	foreign direct investment
FOI	freedom of information
FTA	free trade agreement
HE	His/Her Excellency
HR	human resources
ICT	information and communication technology
IT	information technology
KPI	key performance indicator
MCIT	Ministerial Council for International Trade
MOU	memorandum of understanding
MP	Member of Parliament
NEA	North East Asia
NIAB	National Investment Advisory Board
OEE	overseas engaged employees
OHS	occupational health and safety
RMS	relationship management system
SCO	Standing Committee of Officials
SEASAP	South East Asia, South Asia and the Pacific
SES	senior executive service
WRC	workplace relations committee