

## Abbreviations and acronyms

AACCI	Australia Arab Chamber of Commerce and Industry
AAT	Administrative Appeals Tribunal
AC	Companion of the Order of Australia
AEI	Australian Education International
AMAP	Automotive Market Access Program
AOPL	Austrade Overseas Performance Level
APEC	Asia–Pacific Economic Cooperation
APL	Austrade Performance Level
APS	Australian Public Service
ARMP	Agency Risk Management Plan
ASEAN	Association of Southeast Asian Nations
ARC	Audit and Risk Committee
AusAID	Australian Agency for International Development
Austrade	Australian Trade Commission
BCA	Business Club Australia
BCP	business continuity planning
CHOGM	Commonwealth Heads of Government Meeting
CISMEF	China International Small and Medium Enterprises Fair
COAG	Council of Australian Governments
CSIRO	Commonwealth Scientific and Industrial Research Organisation
CSIS	Client Service Improvement Study
DBCDE	Department of Broadband, Communications and the Digital Economy
DEEWR	Department of Education, Employment and Workplace Relations
DFAT	Department of Foreign Affairs and Trade
DIAC	Department of Immigration and Citizenship
DIISR	Department of Innovation, Industry, Science and Research
DRET	Department of Resources, Energy and Tourism
EFIC	Export Finance and Insurance Corporation
EMDG	Export Market Development Grants
EMEA	Europe, Middle East and Africa

FDI	foreign direct investment
FIFA	Federation of International Football Associations
FIRB	Foreign Investment Review Board
FOI Act	<i>Freedom of Information Act 1982</i>
GEN	<i>Global Education News</i>
ICT	information and communications technology
LNG	liquefied natural gas
MCIT	Ministerial Council on International Trade
MIP	Market Information Package
NEA	North East Asia
OEE	overseas-engaged employee
OHS Act	<i>Occupational Health and Safety Act 1991</i>
SEASAP	South East Asia, South Asia and Pacific
SES	Senior Executive Service
UAE	United Arab Emirates

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# Auditors

## Internal

KPMG  
20 Brindabella Circuit  
Brindabella Business Park  
Canberra Airport ACT 2609  
Australia

## External

Australian National Audit Office  
Centenary House  
19 National Circuit  
Barton ACT 2600  
Australia

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## Use of the Coat of Arms

The terms under which the Coat of Arms can be used are detailed on the *It's an Honour* website, <http://www.itsanhonour.gov.au/coat-arms/index.cfm>.

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## Austrade locations

### Australia

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Brisbane  
Canberra  
Darwin  
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Hurstville  
Melbourne  
Newcastle  
Parramatta  
Perth  
Sydney  
Townsville  
Werribee  
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### Americas

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### Europe, Middle East and Africa

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Port Louis  
Prague  
Rabat  
Riyadh  
Rotterdam  
Stockholm  
Tel Aviv  
Tripoli  
Vladivostok  
Warsaw

### North East Asia

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Fukuoka  
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Hangzhou  
Hong Kong  
Kaohsiung  
Kunming  
Macau  
Nanjing  
Osaka  
Qingdao  
Sapporo  
Seoul  
Shanghai  
Shenzhen  
Taipei  
Tokyo  
Ulaanbaatar  
Wuhan  
Xian

### South East Asia, South Asia and Pacific

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Bangkok  
Chandigarh  
Chennai  
Colombo  
Dhaka  
Hanoi  
Ho Chi Minh City  
Hyderabad  
Islamabad  
Jaipur  
Jakarta  
Karachi  
Kochi  
Kolkata  
Kuala Lumpur  
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