

# index

## A

Abbreviations, 156–8  
Accountability, 75–6  
Achievement awards, 79  
Acronyms, 156–8  
Administrative Appeals Tribunal (AAT), 76  
Aesop, 29  
Americas, 13, 23–7  
Analysis and Planning, 84–5  
Analysis and Planning Group, 84–5  
APEC 2007, 3  
APEC Women Leaders Network (WLN), 22  
APEC Working Group on Trade Promotion, 3, 5, 48  
Arts network, 19  
Asian Trade Promotion Forum, 3, 5, 48  
Assets management, 160  
Audit and Risk Committee, 68, 69, 76  
Austrade Alumni, 80  
Austrade Direct team, 3, 9  
Austrade Employee Collective Agreement (ECA), 77–8  
Australia-United States Free Trade Agreement (AUSFTA), 24, 41  
Australian Export Awards, 19, 42, 45  
*Australian Trade Commission Act 1985*, 7, 67, 75  
*Australian Trade Commission Legislation Amendment Act 2006*, 67, 75

## B

Beijing 2008 Olympics, 33  
Briefs to Counsel, 73  
Business Advisory Group, 68, 85  
Business Club Australia (BCA), 2, 5, 9, 42, 44  
Business Continuity Planning (BCP), 74  
Business effectiveness, 71–4  
Business Effectiveness Group, 69, 71

## C

Cara & Co, 30  
Caterpillar, 26  
Chief Executive Officer, 2–3, 67  
    CEO Forum, 78  
    Review by, 159  
Client Service Charter, 52, 82, 141–2  
Competitive tendering and contracting, 161  
Compliance index, 159–61  
Consular services, 63

Consultants, 72, 161  
Contingency planning, 73  
Corporate governance, 66–70, 160  
Corporate management and accountability, 65–86  
Corporate Partnerships Program, 2, 7, 9, 20  
Corporate Plan, 12

## D

Department of Industry, Tourism and Resources, 3  
Deputy Chief Executive Officer, 67  
Designbuild Australasia, 20  
Determinations, Ministerial, 75  
Directions, Ministerial, 75  
Disability Action Plan, 82

## E

Ecologically sustainable development, 76, 161  
Europe, Middle East and Africa (EMEA), 13, 28–31  
Executive Group, 67  
Export Advisory Panels, 3  
Export facilitators program, 24  
*Export Market Development Grants Act 1997*, 7, 75, 143  
Export Market Development Grants scheme (EMDG),  
    2, 5, 7, 8, 41, 54–62, 145  
Exporter services, 18–22  
Exporting for the Future program, 42  
External scrutiny, 75, 160

## F

Finance, 83  
Finance Group, 83  
Finance, information and planning, 83–5  
Financial and staffing resources summary, 152  
*Financial Management and Accountability Act 1997*, 7,  
    66, 68, 75  
FLATOUTAustralia, 21  
Ford Models Inc, 26  
Fraud control plan, 70  
Fraud risk assessment, 70  
Freedom of information, 76, 142, 161  
Functions, 143–4

## G

Global network, 7, 14  
Global Opportunities program, 3, 48  
Global Renewables (GRL), 31

Gloria Jean's Coffees, 26  
GO-EXPO 2007, 26

## I

Independent audits, 76  
India  
    Celebrate Australia, launch of program, 2, 5, 37  
Information Technology, 83–4  
Information Technology Group, 83–4  
Internal audit, 70  
Internal control systems, 69

## J

Journey to Export and International Business Project,  
    52, 85  
Judicial decisions, 73, 76

## K

Key performance indicators (KPIs), 16  
Knowledge and Information Management, 84  
Knowledge and Information Management Group  
    (K&IM), 84

## L

Laing O'Rourke, 31  
Legal and operational requirements, 143–7  
Legal matters, 72–3  
Liberty Swing, 25

## M

Magic Millions auction sales, 19  
Management Committees, 67  
Management of human resources, 77–82, 160  
Mining Indaba 2007, 29  
Minister, 2–3, 30, 37, 38, 42, 44, 45, 47, 75  
Missions, business, to key markets, 2, 5

## N

New Exporter Development Program (NEDP), 8, 19,  
    41, 53  
North East Asia (NEA), 13, 32–5

## O

Occupational health and safety (OH&S), 80, 161  
Outcomes and outputs, 7, 40–64  
    resources for outcomes, 153  
Output 1.1 awareness raising, 41–5  
Output 1.2 government advice and coordination, 46–8  
Output 1.3 services and opportunities, 49–53  
Output 1.4 Austrade administered export  
    development grants, 54–62  
Output 2.1 consular, passport and immigration  
    services, 63–4  
Overview, 11–6

## P

Pacific Investment Commissioner, 39  
Parliamentary inquiries and briefings, 47  
Performance, 16  
    bonus payments, 79  
    management, 78  
    report on performance, 17–64, 159–60  
Privacy, 76  
Procurement and contract management, 71–2  
Prodexpo 2007, 30  
Property, 73  
Protective security, 73  
*Public Service Act 1999*, 7, 66, 75, 77  
Purchasing, 161

## R

Risk management, 69

## S

Safety, Rehabilitation and Compensation Commission  
    (SRCC), 81  
Security Advisory Group, 68  
Senate Order for Departmental and Agency Contracts,  
    72  
South East Asia, South Asia and Pacific (SEASAP), 13,  
    36–9  
Staffing overview, 77, 148–51  
Stick Protection Technology (SPT), 25  
Structure, 13

## T

Thailand-Australia Free Trade Agreement (TAFTA), 37,  
    38  
Trade Advisory Council, 3  
TradeStart 2, 5, 7, 8, 14, 42  
    funding for, 19  
    service providers, 138–40  
Training and development, 79–80  
Tyco traffic and Transportation (TT&T), 31

## V

Values and Code of Conduct, 82  
VetShopOnline, 25  
Vigil Systems, 26  
Visa services, 64

## W

Women in Export, 42  
Women in Export Trade Day, 22  
Workforce management, 78  
Working with Customers Project, 52  
Workplace Agreements, 77  
Workplace diversity, 81–2  
Workplace Relations Committee, 68