



Australian Government
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 Commission

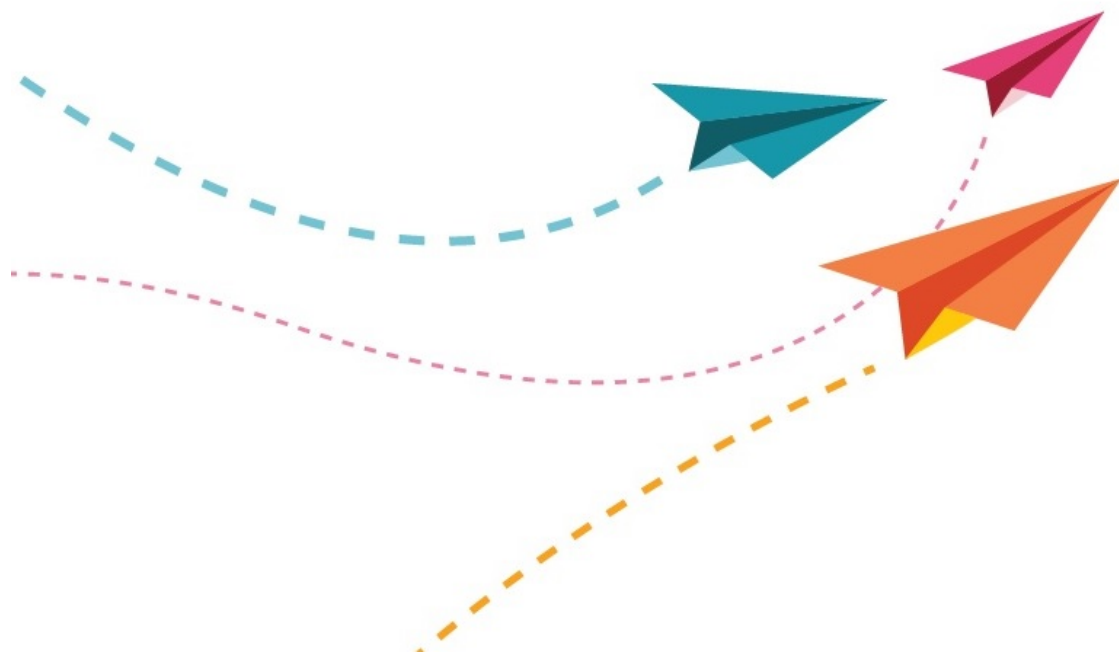
AUSTRALIAN PUBLIC SERVICE EMPLOYEE CENSUS 2019

6 MAY–7 JUNE



Highlights Report:

AUSTRADE



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RESPONSES:

819 of 1,044

RESPONSE RATE:

78%

MAKING THE MOST OF YOUR RESULTS



01.

Identify the areas where you are performing well.

These will tend to be high results which are notably above any comparative results. These should be celebrated. Share the good news with employees.

Understanding your report and getting to action!

The results in this report give you summary information.

Take the time to fully understand this report and digest the results.

Consider your response rate and if it is representative of the views of your colleagues.

Identify areas that need improvement.

02.

These will be the lower results, and/or those which are scoring notably below your comparators. Consider discussing these areas with your colleagues in focus groups or individually or team meetings, gather their thoughts and solutions before deciding on actions to take.

03.

Consider if there is actually room for improvement.

This report shows the proportion of colleagues responding positively (strongly agree + agree), neutrally (neither agree nor disagree) or negatively (disagree + strongly disagree) to the question asked in the survey. Look at how your positive scores compare to your parent unit, and your last survey's results.

04.

Consider the impact of high neutral responses (lots of employees ticking 'neither agree nor disagree')

Ask your colleagues about their views to find out what is causing this. More communication and involvement may help to shift them to a positive frame of mind.

Take action - think 'quick wins', short term and long term.

05.

Encourage all colleagues to help with action planning and implementation.

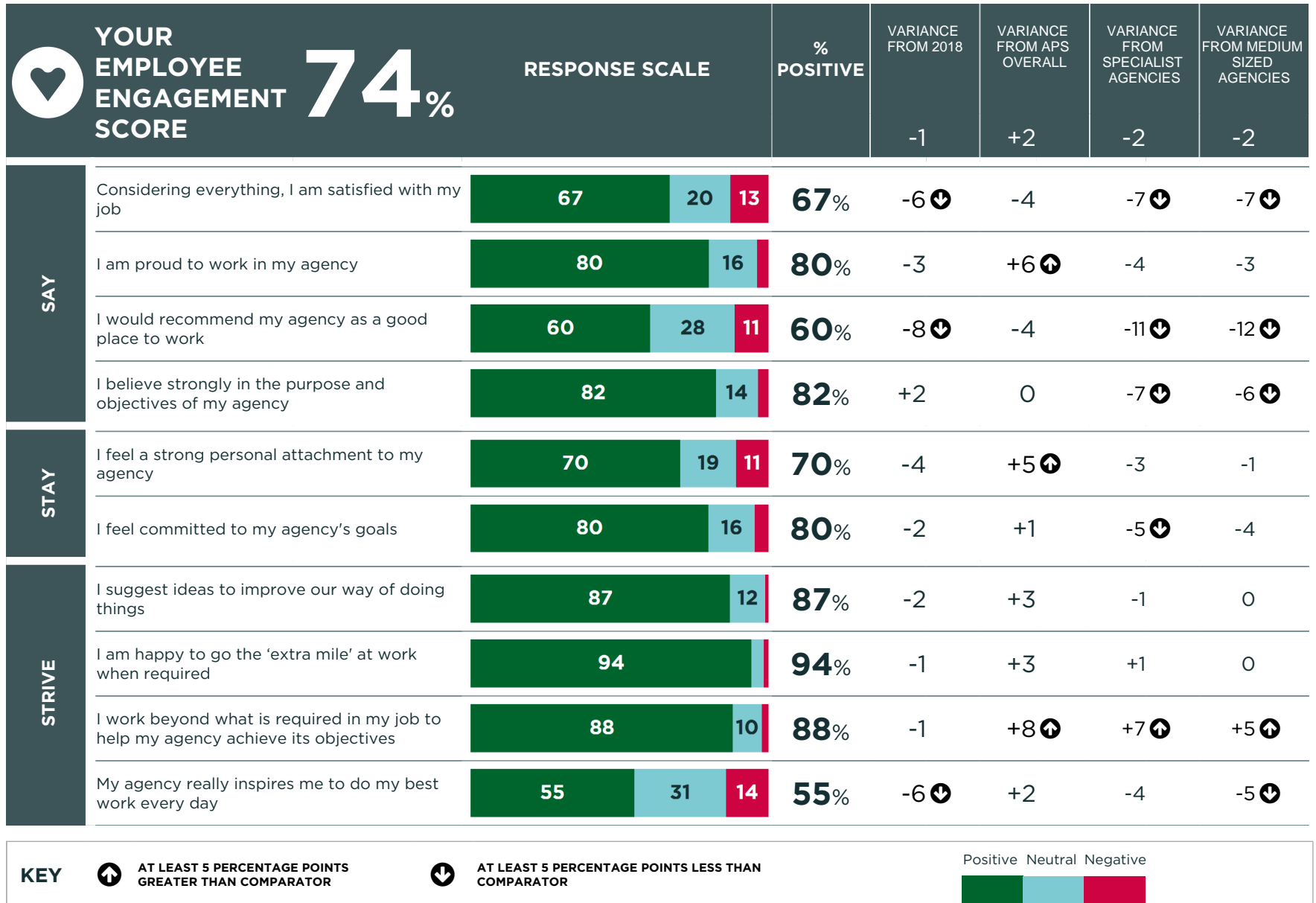
Think about what you want employees to be saying about their working lives in the future and what should be put in place to make this happen.

EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE



HOW ENGAGED IS YOUR TEAM?

ENGAGEMENT SCORES AREN'T JUST ABOUT HOW MUCH PEOPLE LIKE WORKING FOR AN AGENCY. IT IS A MEASURE OF THE EMOTIONAL CONNECTION AND COMMITMENT EMPLOYEES HAVE TO WORKING FOR THE AGENCY.



INCLUSION AND DIVERSITY



EXPLORE
THE FULL
RESULTS

Demographics	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
What is your gender?						
Male		41%	-1	+3	-1	+1
Female		53%	0	-5	-1	-3
X (Indeterminate/Intersex/Unspecified)		0%	0	0	0	0
Prefer not to say		5%	+1	+2	+2	+1
Do you identify as Aboriginal and/or Torres Strait Islander?						
Yes		1%	0	-2	-1	0
No		99%	0	+2	+1	0
Do you have an ongoing disability?						
Yes		3%	0	-6	-4	-4
No		97%	0	+6	+4	+4

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

INCLUSION AND DIVERSITY



EXPLORE
THE FULL
RESULTS

Demographics	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
In which country were you born?						
Australia		39%	+2	-39 ↓	-37 ↓	-39 ↓
Other country		61%	-2	+39 ↑	+37 ↑	+39 ↑
Do you speak a language other than English at home?						
No, English only		42%	0	-40 ↓	-40 ↓	-41 ↓
Yes, other		58%	0	+40 ↑	+40 ↑	+41 ↑
Do you have carer responsibilities?						
Yes		47%	+5 ↑	+6 ↑	+6 ↑	+7 ↑
No		53%	-5 ↓	-6 ↓	-6 ↓	-7 ↓

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

INCLUSION AND DIVERSITY



EXPLORE
THE FULL
RESULTS

Demographics	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
Do you identify as Lesbian, Gay, Bisexual, Trans, and/or Intersex (LGBTI+)?						
Yes		5%	0	0	-1	-1
No		90%	-2	0	0	0
Prefer not to say		5%	+2	+1	+1	+1

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

INCLUSION AND DIVERSITY



EXPLORE THE FULL RESULTS

FOR EACH QUESTION SHOWN HERE, INFORMATION ABOUT THE PROPORTION OF COLLEAGUES RESPONDING POSITIVELY (STRONGLY AGREE + AGREE), NEUTRALLY (NEITHER AGREE NOR DISAGREE) OR NEGATIVELY (DISAGREE + STRONGLY DISAGREE) IS PROVIDED

LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.

WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

		RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
Attitudinal	The people in my workgroup behave in an accepting manner towards people from diverse backgrounds	86	86%	-1	-3	-6	-5
	My SES manager actively supports people of diverse backgrounds	78	78%	+1	+10	+5	+3
	My agency is committed to creating a diverse workforce (e.g. gender, age, cultural and linguistic background, disability, Indigenous, LGBTI+)	81	81%	+1	+2	+2	+4
	My supervisor actively supports people from diverse backgrounds	84	84%	0	-2	-3	-2
	My agency supports and actively promotes an inclusive workplace culture	80	80%	+6	+2	0	+1

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

WELLBEING INDEX



WELLBEING

THE WELLBEING SCORE PROVIDES A MEASURE OF WELLBEING FOR EMPLOYEES WITHIN AN ORGANISATION. IT MEASURES BOTH THE PRACTICAL AND CULTURAL ELEMENTS THAT ALLOW FOR A SUSTAINABLE AND HEALTHY WORKING ENVIRONMENT.

HIGH LEVELS OF ENGAGEMENT WILL NOT BE SUSTAINABLE AND WILL LEAD TO BURN OUT WITHOUT RECIPROCALLY STRONG LEVELS OF WELLBEING.

YOUR WELLBEING INDEX SCORE 67%		RESPONSE SCALE		% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
					-2	0	-4	-4
I am satisfied with the policies/practices in place to help me manage my health and wellbeing	69	21	10	69%	-4	0	-5 ↓	-3
My agency does a good job of communicating what it can offer me in terms of health and wellbeing	59	26	15	59%	-8 ↓	-3	-11 ↓	-8 ↓
My agency does a good job of promoting health and wellbeing	56	29	15	56%	-5 ↓	-5 ↓	-13 ↓	-11 ↓
I think my agency cares about my health and wellbeing	58	28	14	58%	-4	+1	-9 ↓	-7 ↓
I believe my immediate supervisor cares about my health and wellbeing	80	13		80%	+1	-2	-6 ↓	-4

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



SENIOR LEADERSHIP



EXPLORE THE FULL RESULTS

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WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
Senior leadership: Immediate SES manager	My SES manager is of a high quality	76 (16 Neutral, 8 Negative)	76%	0	+8 ↑	+4
	My SES manager is sufficiently visible (e.g. can be seen in action)	77 (13 Neutral, 10 Negative)	77%	+3	+11 ↑	+8 ↑
	My SES manager communicates effectively	71 (16 Neutral, 12 Negative)	71%	+4	+5 ↑	+4
	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	77 (17 Neutral, 6 Negative)	77%	+1	+10 ↑	+5 ↑
	My SES manager effectively leads and manages change	67 (22 Neutral, 12 Negative)	67%	0	+7 ↑	+4
	My SES manager engages with staff on how to respond to future challenges	73 (18 Neutral, 9 Negative)	73%	+3	+11 ↑	+9 ↑

KEY

- ↑ AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR
- ↓ AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

SENIOR LEADERSHIP



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LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.

WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

		RESPONSE SCALE			% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
Senior Leadership: All SES	In my agency, the SES are sufficiently visible (e.g. can be seen in action)	68	19	13	68%	-1	+13 ↑	+8 ↑	+7 ↑
	In my agency, communication between the SES and other employees is effective	51	28	21	51%	-2	+2	+3	0
	In my agency, the SES actively contribute to the work of our agency	73	20	8	73%	+2	+9 ↑	+2	0
	In my agency, the SES are of a high quality	65	25	11	65%	+1	+8 ↑	+4	+1
	In my agency, the SES work as a team	56	31	14	56%	0	+10 ↑	+9 ↑	+8 ↑
	In my agency, the SES clearly articulate the direction and priorities for our agency	60	24	17	60%	-5 ↓	+3	+2	0

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



IMMEDIATE SUPERVISOR



EXPLORE THE FULL RESULTS

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LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.

WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
Immediate supervisor	My supervisor treats people with respect	85 (9 Neutral, 9 Negative)	85%	0	-3	-5 ↓
	My supervisor communicates effectively	74 (14 Neutral, 11 Negative)	74%	0	-5 ↓	-6 ↓
	My supervisor encourages me to contribute ideas	84 (9 Neutral, 9 Negative)	84%	0	+1	-2
	My supervisor displays resilience when faced with difficulties or failures	80 (13 Neutral, 13 Negative)	80%	+2	0	-4
	My supervisor gives me responsibility and holds me to account for what I deliver	85 (10 Neutral, 10 Negative)	85%	0	-1	-3
	My supervisor challenges me to consider new ways of doing things	77 (16 Neutral, 7 Negative)	77%	0	+2	-1

KEY

- ↑ AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR
- ↓ AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

IMMEDIATE SUPERVISOR



**EXPLORE
THE FULL
RESULTS**

Immediate supervisor	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
Where is your immediate supervisor's normal work location?						
In the same office as me		69%	-1	-11	-12	-9
In the same office as me but on a different floor		0%	0	-2	-4	-3
In a different office, but in the same town/city		0%	0	-2	-1	0
In a different town/city or state		23%	+2	+9	+10	+5
In a different country		7%	-1	+7	+7	+7

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

WORKPLACE CULTURE



EXPLORE THE FULL RESULTS

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LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.

WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
Culture	I receive the respect I deserve from my colleagues at work		74%	-4	-2	-4
	Relationships at work are strained [negatively worded question - "Always" or "Often" responses are negative, while "Rarely" or "Never" responses are positive]		49%	0	-5 ↓	-5 ↓
	My agency actively encourages ethical behaviour by all of its employees		83%	-3	+3	-1
	I have unrealistic time pressures [negatively worded question - "Always" or "Often" responses are negative, while "Rarely" or "Never" responses are positive]		31%	0	0	-4
	Staff are consulted about change at work		43%	-6 ↓	-5 ↓	-6 ↓
	I am happy to go the 'extra mile' at work when required		94%	-1	+3	+1
	Internal communication within my agency is effective		43%	-4	-5 ↓	-5 ↓
	In general, employees in my agency feel they are valued for their contribution		50%	-3	+3	-5 ↓
	My agency really inspires me to do my best work every day		55%	-6 ↓	+2	-4

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



WORKPLACE CULTURE



EXPLORE
THE FULL
RESULTS

APS Values	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
Do colleagues in your immediate workgroup act in accordance with the APS Values in their everyday work?						
Always		52%	+3	+2	-3	-2
Often		35%	-5	-5	-2	-3
Sometimes		9%	+2	+2	+3	+3
Rarely		1%	0	0	+1	0
Never		0%	0	0	0	0
Not sure		3%	-1	+2	+2	+2

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

WORKPLACE CULTURE



EXPLORE
THE FULL
RESULTS

APS Values	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
Does your supervisor act in accordance with the APS Values in his or her everyday work?						
Always		58%	+3	-4	-8	-7
Often		30%	-3	+1	+3	+3
Sometimes		7%	0	+1	+2	+2
Rarely		2%	+1	+1	+1	+1
Never		1%	0	0	+1	+1
Not sure		2%	-2	+1	+1	+1

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

WORKPLACE CULTURE



EXPLORE
THE FULL
RESULTS

APS Values	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
Do senior leaders (i.e. the SES) in your agency act in accordance with the APS Values?						
Always		44%	+3	0	-2	-3
Often		36%	-1	+5	+4	+4
Sometimes		9%	-2	0	+1	+1
Rarely		2%	+1	0	0	0
Never		1%	+1	0	+1	+1
Not sure		8%	-2	-5	-3	-1

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

WORKPLACE CULTURE



EXPLORE
THE FULL
RESULTS

APS Values	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
Do senior leaders (i.e. the SES) in your agency promote the APS Values?						
Always		42%	-	0	+1	-1
Often		33%	-	+2	+1	+1
Sometimes		13%	-	+1	-1	0
Rarely		6%	-	+2	+1	+2
Never		1%	-	0	0	0
Not sure		5%	-	-4	-3	-1

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

WORKPLACE CULTURE



EXPLORE THE FULL RESULTS

EMPLOYEES WHO HAD PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR THE DISCRIMINATION. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE TYPES OF DISCRIMINATION WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

Discrimination	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
During the last 12 months and in the course of your employment, have you experienced discrimination on the basis of your background or a personal characteristic?						
Yes		14%	+3	+1	+4	+4
No		86%	-3	-1	-4	-4
Did this discrimination occur in your current agency?						
Yes		93%	+7	-1	+1	+1
No		7%	-7	+1	-1	-1
Basis for the discrimination that you experienced (3 highest responses):						
Gender		53%	-	-	-	-
Age		40%	-	-	-	-
Race		22%	-	-	-	-

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

WORKPLACE CULTURE



EXPLORE THE FULL RESULTS

EMPLOYEES WHO PERCEIVED HARASSMENT OR BULLYING IN THE LAST 12 MONTHS WERE ASKED WHAT TYPE OF HARASSMENT OR BULLYING THEY EXPERIENCED AND WHO WAS RESPONSIBLE FOR IT. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE OPTIONS WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

Bullying and harassment

RESPONSE SCALE

%

VARIANCE FROM 2018

VARIANCE FROM APS OVERALL

VARIANCE FROM SPECIALIST AGENCIES

VARIANCE FROM MEDIUM SIZED AGENCIES

During the last 12 months, have you been subjected to harassment or bullying in your current workplace?

Yes		9%	0	-4	-1	-1
No		83%	0	+3	-1	-1
Not Sure		8%	0	+1	+2	+2

Types of harassment or bullying experienced (3 highest responses):

Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming)		64%	-	-	-	-
Interference with work tasks (i.e. withholding needed information, undermining or sabotage)		53%	-	-	-	-
Inappropriate and unfair application of work policies or rules (e.g. performance management, access to leave, access to learning and development)		42%	-	-	-	-

Person responsible for the harassment or bullying (3 highest responses):

Someone more senior (other than your supervisor)		40%	-	-	-	-
Co-worker		35%	-	-	-	-
Your current supervisor		29%	-	-	-	-

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

WORKPLACE CULTURE



EXPLORE THE FULL RESULTS

EMPLOYEES WHO INDICATED THAT THEY HAD WITNESSED POTENTIAL CORRUPT BEHAVIOUR WERE ASKED TO DESCRIBE THE BEHAVIOUR. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE TYPES OF CORRUPT BEHAVIOURS WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES AND WITH RESULTS FOR THE APS OVERALL.

Corruption	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
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Excluding behaviour reported to you as part of your duties, in the last 12 months have you witnessed another APS employee in your agency engaging in behaviour that you consider may be serious enough to be viewed as corruption?

Yes		3%	+2	-2	0	-1
No		89%	-3	+1	-1	-1
Not sure		5%	+1	0	0	+1
Would prefer not to answer		3%	0	+1	+1	+1

Types of corrupt behaviours witnessed (3 highest responses):

Cronyism—preferential treatment of friends		55%	-	-	-	-
Theft or misappropriation of official assets		25%	-	-	-	-
Nepotism—preferential treatment of family members		15%	-	-	-	-

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

WORKPLACE CULTURE



EXPLORE THE FULL RESULTS

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LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.

WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

		RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
Corruption	My agency has procedures in place to manage corruption		93%	0	+9	+10	+10
	It would be hard to get away with corruption in my workplace		69%	0	-1	0	-1
	I am confident that colleagues in my workplace would report corruption		85%	-1	+4	+3	+3
	I feel confident that I would know what to do if I identified corruption in my workplace		92%	-1	+9	+12	+10

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



WORKPLACE CONDITIONS



EXPLORE THE FULL RESULTS

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WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

		RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
Your job	My job gives me opportunities to utilise my skills	83 9 8	83%	-3	+2	-3	-3
	I am fairly remunerated (e.g. salary, superannuation) for the work that I do	52 23 25	52%	-5↓	-11↓	-11↓	-12↓
	Considering everything, I am satisfied with my job	67 20 13	67%	-6↓	-4	-7↓	-7↓
	I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	69 16 15	69%	-3	-9↓	-16↓	-14↓
	I am satisfied with the stability and security of my current job	64 20 17	64%	-5↓	-9↓	-6↓	-10↓
	I am satisfied with the opportunities for career progression in my agency	31 26 43	31%	-6↓	-12↓	-8↓	-12↓

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR
 AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

WORKPLACE CONDITIONS



EXPLORE THE FULL RESULTS

FOR EACH QUESTION SHOWN HERE, INFORMATION ABOUT THE PROPORTION OF COLLEAGUES RESPONDING POSITIVELY (STRONGLY AGREE + AGREE), NEUTRALLY (NEITHER AGREE NOR DISAGREE) OR NEGATIVELY (DISAGREE + STRONGLY DISAGREE) IS PROVIDED

LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.

WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

		RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
Flexible working arrangements	My supervisor actively supports the use of flexible work arrangements by all staff, regardless of gender		80%	+2	-3	-8 ↓	-6 ↓
	My SES manager actively supports the use of flexible work arrangements by all staff, regardless of gender		70%	+1	+8 ↑	-2	-2
Work-life balance	Considering your work and life priorities, how satisfied are you with the work-life balance in your current job?		73%	-4	-2	-6 ↓	-4
Mobility	My agency provides opportunities for mobility within my agency (e.g. temporary transfers)		52%	+2	-3	-3	-8 ↓
	My agency provides opportunities for mobility outside my agency (e.g. secondments and temporary transfers)		27%	-6 ↓	-2	-6 ↓	-8 ↓
	My immediate supervisor actively supports opportunities for mobility		44%	-1	-3	+1	-4

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



WORKGROUP PERFORMANCE



EXPLORE THE FULL RESULTS

FOR EACH QUESTION SHOWN HERE, INFORMATION ABOUT THE PROPORTION OF COLLEAGUES RESPONDING POSITIVELY (STRONGLY AGREE + AGREE), NEUTRALLY (NEITHER AGREE NOR DISAGREE) OR NEGATIVELY (DISAGREE + STRONGLY DISAGREE) IS PROVIDED

LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.

WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
My workgroup has the appropriate skills, capabilities, and knowledge to perform well		76%	-	+1	-3	-3
My workgroup has the tools and resources we need to perform well		61%	-10 ⬇	+2	+1	0
The work processes we have in place allow me to be as productive as possible		53%	-4	-1	-2	-2
The people in my workgroup complete work to a high standard		78%	-3	+1	-5 ⬇	-4
The people in my work group use time and resources efficiently		72%	-	+2	-3	-2
My supervisor ensures that my workgroup delivers on what we are responsible for		75%	-7 ⬇	-4	-7 ⬇	-7 ⬇

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



PERFORMANCE MANAGEMENT



EXPLORE THE FULL RESULTS

	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
Please indicate whether you have experienced each of the following in the past 12 months:						
Received regular and timely feedback from your supervisor						
Yes		81%	-1	-2	-2	-2
No		19%	+1	+2	+2	+2
Received constructive feedback from your supervisor						
Yes		82%	-1	-2	-3	-3
No		18%	+1	+2	+3	+3
Your supervisor has checked in regularly with you to see how you are progressing						
Yes		80%	0	-2	-4	-3
No		20%	0	+2	+4	+3

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

PERFORMANCE MANAGEMENT



EXPLORE THE FULL RESULTS

RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
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In the past 12 months, have you discussed with your supervisor your overall performance over the previous year and the performance expectations for the future year?

Yes		84%	+6	+9	+9	+8
No		4%	-2	-4	-4	-3
Not applicable (e.g. have not worked with my current supervisor long enough for this conversation to occur)		11%	-4	-5	-5	-5

In the past 12 months, did your supervisor recognise when your job performance changed for any reason?

Yes		31%	-3	+4	+7	+5
No		18%	+2	+3	+3	+3
Not applicable (e.g. my performance has not changed)		51%	+1	-7	-11	-8

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

PERFORMANCE MANAGEMENT



EXPLORE THE FULL RESULTS

FOR EACH QUESTION SHOWN HERE, INFORMATION ABOUT THE PROPORTION OF COLLEAGUES RESPONDING POSITIVELY (STRONGLY AGREE + AGREE), NEUTRALLY (NEITHER AGREE NOR DISAGREE) OR NEGATIVELY (DISAGREE + STRONGLY DISAGREE) IS PROVIDED

LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.

WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
To what extent do you agree that in the past 12 months, the performance expectations of your job were clear and unambiguous?	<div style="display: flex; width: 100%;"><div style="width: 60%; background-color: #006633; color: white; text-align: center;">60</div><div style="width: 22%; background-color: #99d9e9; text-align: center;">22</div><div style="width: 18%; background-color: #cc0033; color: white; text-align: center;">18</div></div>	60%	-3	-1	-5 ⬇️	-3
To what extent do you agree that the support by your supervisor has helped to improve your performance?	<div style="display: flex; width: 100%;"><div style="width: 60%; background-color: #006633; color: white; text-align: center;">60</div><div style="width: 26%; background-color: #99d9e9; text-align: center;">26</div><div style="width: 14%; background-color: #cc0033; color: white; text-align: center;">14</div></div>	60%	-4	0	-3	-3
My overall experience of performance management in my agency has been useful for my development	<div style="display: flex; width: 100%;"><div style="width: 47%; background-color: #006633; color: white; text-align: center;">47</div><div style="width: 29%; background-color: #99d9e9; text-align: center;">29</div><div style="width: 24%; background-color: #cc0033; color: white; text-align: center;">24</div></div>	47%	-6 ⬇️	0	-1	-2
My supervisor openly demonstrates commitment to performance management	<div style="display: flex; width: 100%;"><div style="width: 65%; background-color: #006633; color: white; text-align: center;">65</div><div style="width: 22%; background-color: #99d9e9; text-align: center;">22</div><div style="width: 12%; background-color: #cc0033; color: white; text-align: center;">12</div></div>	65%	+2	+2	+2	0
I received recognition when I last accomplished something significant at work	<div style="display: flex; width: 100%;"><div style="width: 68%; background-color: #006633; color: white; text-align: center;">68</div><div style="width: 19%; background-color: #99d9e9; text-align: center;">19</div><div style="width: 13%; background-color: #cc0033; color: white; text-align: center;">13</div></div>	68%	-3	+1	-4	-4
I can identify a clear connection between my job and my agency's purpose	<div style="display: flex; width: 100%;"><div style="width: 80%; background-color: #006633; color: white; text-align: center;">80</div><div style="width: 14%; background-color: #99d9e9; text-align: center;">14</div><div style="width: 6%; background-color: #cc0033; color: white; text-align: center;">6</div></div>	80%	-2	-2	-7 ⬇️	-7 ⬇️

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



PERFORMANCE MANAGEMENT



EXPLORE THE FULL RESULTS

Managing Underperformance

RESPONSE SCALE

%

VARIANCE FROM 2018

VARIANCE FROM APS OVERALL

VARIANCE FROM SPECIALIST AGENCIES

VARIANCE FROM MEDIUM SIZED AGENCIES

To what extent do you agree that your agency deals with underperformance effectively?

Strongly agree		4%	-	+1	+1	+1
Agree		17%	-	0	0	0
Neither agree nor disagree		50%	-	+6	+1	+1
Disagree		21%	-	-2	-1	0
Strongly disagree		9%	-	-5	-2	-2

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

PERFORMANCE MANAGEMENT



EXPLORE THE FULL RESULTS

THESE QUESTIONS WERE ANSWERED BY EMPLOYEES WHO INDICATED THAT THEY HAD MANAGED SOMEONE FOR UNDERPERFORMANCE.

EMPLOYEES WHO INDICATED THAT THEY HAD FOUND SOMETHING PARTICULARLY BENEFICIAL OR HELPFUL WHILE MANAGING THIS UNDERPERFORMANCE WERE ASKED WHAT THEY HAD FOUND BENEFICIAL OR HELPFUL. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE OPTIONS WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES AND WITH RESULTS FOR THE APS OVERALL.

Managing Underperformance

RESPONSE SCALE

%

VARIANCE FROM 2018

VARIANCE FROM APS OVERALL

VARIANCE FROM SPECIALIST AGENCIES

VARIANCE FROM MEDIUM SIZED AGENCIES

The following questions were asked of employees who indicated that they managed someone for underperformance:

What were the challenges or difficulties you experienced while managing this underperformance? (3 highest responses)

The time required to manage the underperformance		56%	-	-	-	-
Managing the impact of the underperformer on team members and/or colleagues		51%	-	-	-	-
The previous manager did not address the underperformance		44%	-	-	-	-

What did you find particularly beneficial or helpful while managing this underperformance? (3 highest responses)

Support from my immediate supervisor		60%	-	-	-	-
Support from my agency's HR area		53%	-	-	-	-
Support from a mentor or coach		18%	-	-	-	-

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

CAPABILITY



EXPLORE THE FULL RESULTS

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LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.

WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
My supervisor provides time for me to attend learning programs	<div style="display: flex; justify-content: space-between;"><div style="width: 69%; background-color: #006633; color: white; text-align: center;">69</div><div style="width: 20%; background-color: #add8e6; color: black; text-align: center;">20</div><div style="width: 12%; background-color: #cc0000; color: white; text-align: center;">12</div></div>	69%	+1	-12 ↓	-11 ↓	-14 ↓
My supervisor shares links, readings and information	<div style="display: flex; justify-content: space-between;"><div style="width: 71%; background-color: #006633; color: white; text-align: center;">71</div><div style="width: 15%; background-color: #add8e6; color: black; text-align: center;">15</div><div style="width: 14%; background-color: #cc0000; color: white; text-align: center;">14</div></div>	71%	+3	-3	0	+1
My supervisor provides me with opportunities to develop relevant capabilities for my career	<div style="display: flex; justify-content: space-between;"><div style="width: 58%; background-color: #006633; color: white; text-align: center;">58</div><div style="width: 23%; background-color: #add8e6; color: black; text-align: center;">23</div><div style="width: 19%; background-color: #cc0000; color: white; text-align: center;">19</div></div>	58%	0	-8 ↓	-9 ↓	-10 ↓
My supervisor gives me the opportunity to apply what I learn in my day-to-day work	<div style="display: flex; justify-content: space-between;"><div style="width: 72%; background-color: #006633; color: white; text-align: center;">72</div><div style="width: 19%; background-color: #add8e6; color: black; text-align: center;">19</div><div style="width: 9%; background-color: #cc0000; color: white; text-align: center;">9</div></div>	72%	+3	-2	-4	-4
I access learning and development solutions to meet my needs	<div style="display: flex; justify-content: space-between;"><div style="width: 67%; background-color: #006633; color: white; text-align: center;">67</div><div style="width: 23%; background-color: #add8e6; color: black; text-align: center;">23</div><div style="width: 10%; background-color: #cc0000; color: white; text-align: center;">10</div></div>	67%	-	-6 ↓	-3	-5 ↓
I have a clear understanding of my development needs	<div style="display: flex; justify-content: space-between;"><div style="width: 76%; background-color: #006633; color: white; text-align: center;">76</div><div style="width: 17%; background-color: #add8e6; color: black; text-align: center;">17</div><div style="width: 8%; background-color: #cc0000; color: white; text-align: center;">8</div></div>	76%	0	-2	0	-1
I spend time out of working hours building my capability	<div style="display: flex; justify-content: space-between;"><div style="width: 67%; background-color: #006633; color: white; text-align: center;">67</div><div style="width: 21%; background-color: #add8e6; color: black; text-align: center;">21</div><div style="width: 12%; background-color: #cc0000; color: white; text-align: center;">12</div></div>	67%	0	+14 ↑	+11 ↑	+10 ↑
I seek out opportunities to apply what I learn in my day-to-day work	<div style="display: flex; justify-content: space-between;"><div style="width: 83%; background-color: #006633; color: white; text-align: center;">83</div><div style="width: 14%; background-color: #add8e6; color: black; text-align: center;">14</div><div style="width: 3%; background-color: #cc0000; color: white; text-align: center;">3</div></div>	83%	0	+5 ↑	+3	+3

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



CAREER INTENTIONS



EXPLORE THE FULL RESULTS

EMPLOYEES WHO INDICATED THAT THEY WANTED TO LEAVE THEIR AGENCY AS SOON AS POSSIBLE OR WITHIN THE NEXT 12 MONTHS WERE ASKED WHY THEY WANTED TO DO SO. EMPLOYEES COULD SELECT ONLY ONE OPTION FROM A LIST OF ITEMS.

	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
In the last 12 months, have you applied for a job?						
Yes, outside the APS		18%	+3	+6	+3	+4
Yes, in my agency		23%	+4	-15	-8	-10
Yes, in another APS agency		12%	+2	-7	-9	-11
No		59%	-6	+11	+9	+11
Which of the following statements best reflects your current thoughts about working for your agency?						
I want to leave my agency as soon as possible		6%	+3	0	+1	0
I want to leave my agency within the next 12 months		9%	-1	0	-2	-3
I want to leave my agency within the next 12 months but feel it will be unlikely in the current environment		8%	-1	-2	-1	0
I want to stay working for my agency for the next one to two years		30%	-1	+5	-2	-4
I want to stay working for my agency for at least the next three years		47%	-1	-3	+4	+7

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

CAREER INTENTIONS



EXPLORE THE FULL RESULTS

ONLY THE THREE OPTIONS WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

	RESPONSE SCALE	%	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
Primary reasons behind desire to leave agency (3 highest responses):						
There is a lack of future career opportunities in my agency		36%	-	-	-	-
Senior leadership is of a poor quality		9%	-	-	-	-
Other		9%	-	-	-	-

KEY	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR	AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR
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RISK MANAGEMENT



EXPLORE THE FULL RESULTS

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LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.

WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2018	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
My agency supports employees to escalate risk-related issues with managers	<div style="display: flex; width: 100%;"><div style="width: 73%; background-color: #006633;"></div><div style="width: 20%; background-color: #99d9e9;"></div><div style="width: 7%; background-color: #d93333;"></div></div> 73 20 7	73%	-7↓	+3	+1	0
Risk management concerns are discussed openly and honestly in my agency	<div style="display: flex; width: 100%;"><div style="width: 67%; background-color: #006633;"></div><div style="width: 24%; background-color: #99d9e9;"></div><div style="width: 9%; background-color: #d93333;"></div></div> 67 24 9	67%	-8↓	+8↑	+4	+5↑
My agency provides me with opportunities to develop and enhance my skills to manage risk effectively	<div style="display: flex; width: 100%;"><div style="width: 57%; background-color: #006633;"></div><div style="width: 30%; background-color: #99d9e9;"></div><div style="width: 12%; background-color: #d93333;"></div></div> 57 30 12	57%	-	+5↑	+5↑	+5↑
Appropriate risk taking is rewarded in my agency	<div style="display: flex; width: 100%;"><div style="width: 34%; background-color: #006633;"></div><div style="width: 47%; background-color: #99d9e9;"></div><div style="width: 20%; background-color: #d93333;"></div></div> 34 47 20	34%	-10↓	+8↑	+7↑	+7↑
SES in my agency demonstrate the importance of managing risk appropriately	<div style="display: flex; width: 100%;"><div style="width: 59%; background-color: #006633;"></div><div style="width: 31%; background-color: #99d9e9;"></div><div style="width: 10%; background-color: #d93333;"></div></div> 59 31 10	59%	-6↓	+16↑	+11↑	+11↑
When things go wrong, my agency uses this as an opportunity to learn	<div style="display: flex; width: 100%;"><div style="width: 51%; background-color: #006633;"></div><div style="width: 37%; background-color: #99d9e9;"></div><div style="width: 12%; background-color: #d93333;"></div></div> 51 37 12	51%	-	+4	-1	0

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



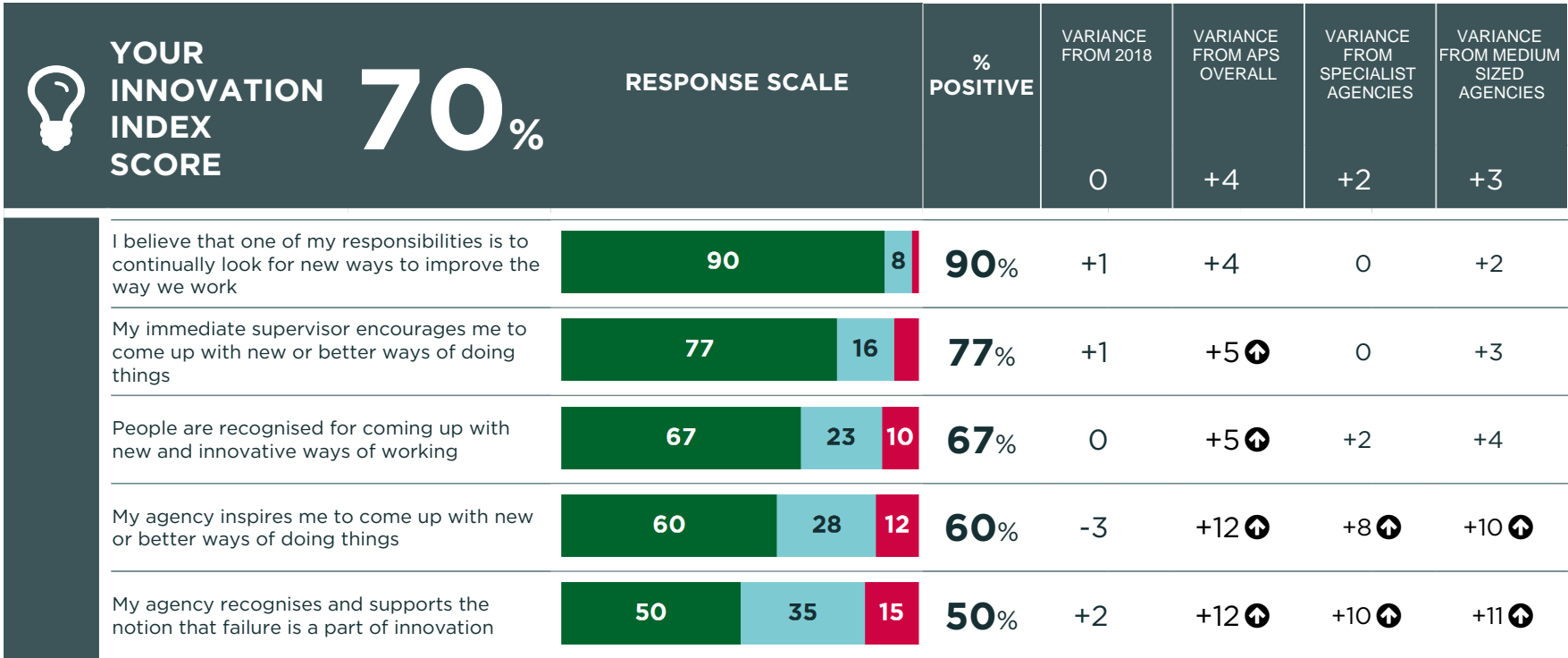
INNOVATION INDEX



INNOVATION

THE INNOVATION SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS A CULTURE WHICH ENABLES THEM TO BE SO.

IT IS IMPORTANT TO BALANCE HIGH LEVELS OF INNOVATION WITH EQUALLY STRONG LEVELS OF ENGAGEMENT. ORGANISATIONS THAT ENABLE AND ENCOURAGE INNOVATION AMONG EMPLOYEES WHO ARE NOT ENGAGED RISK A POTENTIAL MISALIGNMENT OF GOALS AND OBJECTIVES.



AGENCY POSITION



AGENCY POSITION

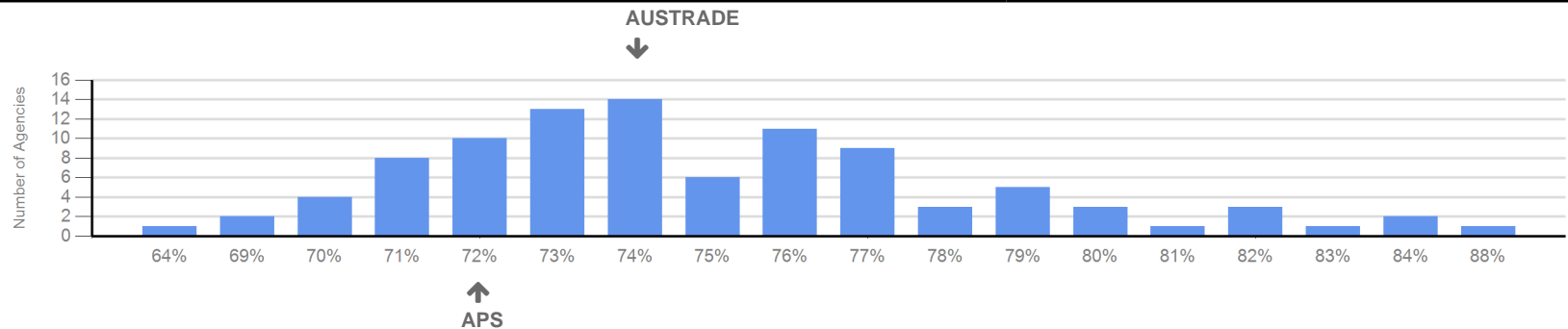
THESE GRAPHS DISPLAY THE OVERALL INDEX SCORE OF EACH AGENCY FOR THE ENGAGEMENT, WELLBEING AND INNOVATION INDICES. THESE ARE TO ASSIST YOU TO SEE WHERE YOUR AGENCY SITS IN COMPARISON TO THE OVERALL APS INDEX SCORE AND THE SCORES OF OTHER AGENCIES.

ALONG THE LINE (Y-AXIS) ARE THE INDEX SCORES. THE HEIGHT OF THE BAR (X-AXIS) IS HOW MANY AGENCIES HAVE THAT INDEX SCORE.

PLEASE NOTE, THE Y-AXIS VALUES ARE NOT CONSECUTIVE AS ONLY INDEX SCORES RECEIVED BY AN AGENCY ARE REPRESENTED.

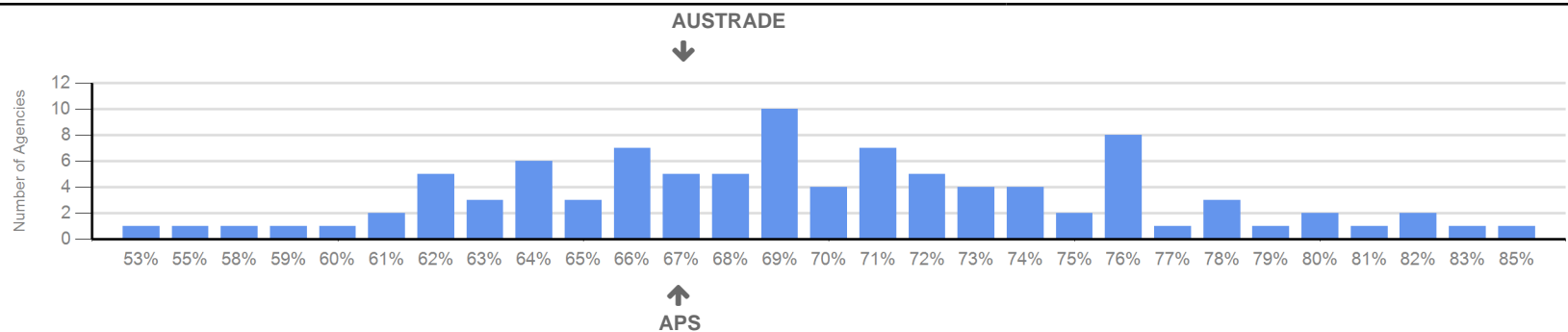
Engagement

Ranking : 46th of 97



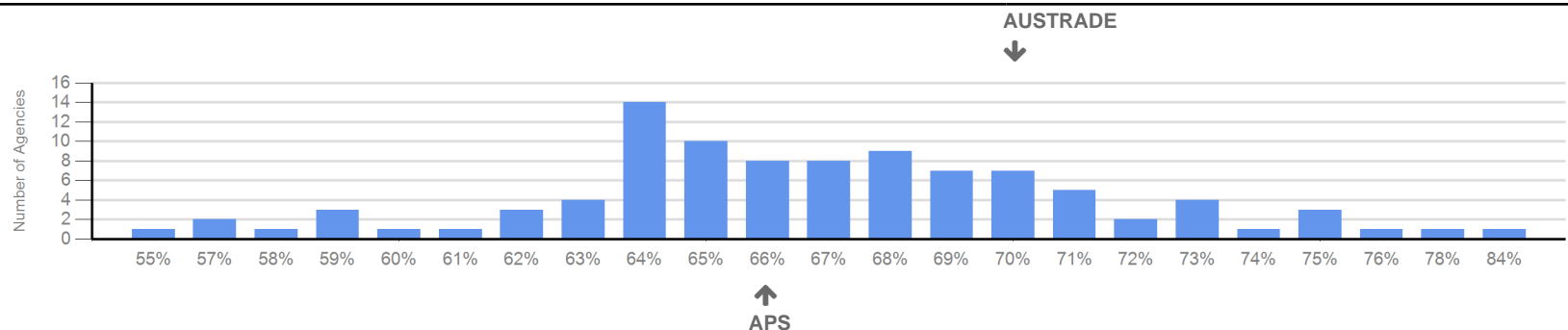
Wellbeing

Ranking : 62nd of 97



Innovation

Ranking : 19th of 97



SUGGESTED QUESTIONS TO FOCUS ON



WHAT TO FOCUS ON?

THESE KEY QUESTIONS HAVE BEEN IDENTIFIED AS BEING IMPORTANT TO EMPLOYEES IN YOUR AGENCY AND ASSOCIATED WITH EMPLOYEE ENGAGEMENT.

THEY ARE NOT NECESSARILY THE QUESTIONS WITH THE LOWEST SCORES.

SOME WILL BE AREAS TO IMPROVE UPON AND SOME WILL BE AREAS TO MAINTAIN.

DEVELOP ACTIONS AND ACTIVITIES TO IMPROVE UPON THESE, WHERE POSSIBLE, TO DRIVE HIGHER LEVELS OF PERFORMANCE.

		AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR	AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR	% POSITIVE	VARIANCE FROM PREVIOUS SURVEY	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM MEDIUM SIZED AGENCIES
.1	I understand how my role contributes to achieving an outcome for the Australian public			88%	-	-2	-3	-3
.2	My agency supports and actively promotes an inclusive workplace culture			80%	+6	+2	0	+1
.3	My agency actively encourages ethical behaviour by all of its employees			83%	-3	+3	-1	0
.4	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS			77%	+1	+10	+5	+3
.5	My SES manager regularly engages with staff about decisions and priorities of the workgroup			70%	-	+10	+9	+4
.6	My agency is committed to creating a diverse workforce (e.g. gender, age, cultural and linguistic background, disability, Indigenous, LGBTI+)			81%	+1	+2	+2	+4

AUSTRADE SPECIFIC QUESTIONS



EXPLORE THE FULL RESULTS

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LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.

WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

	RESPONSE SCALE			% POSITIVE	VARIANCE FROM 2018
Austrade makes full use of my skills	60	20	19	60%	-
My work is rewarding	64	23	13	64%	-
I generally find my work stimulating	71	19	9	71%	-
I have access to development opportunities to do my job well	57	26	17	57%	-
I understand what is expected of me at work	84	10	6	84%	-3
I have recently received praise or recognition for doing good work	70	18	12	70%	-
I am able to balance the requirements of my work with my personal and family life	76	15	9	76%	-
The workplace environment within Austrade is safe and respectful	83	12	5	83%	-
Austrade has a diverse and inclusive culture and workplace	83	12	5	83%	-
There is a strong culture of teamwork and collaboration in Austrade	72	19	9	72%	-4

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



AUSTRADE SPECIFIC QUESTIONS



EXPLORE THE FULL RESULTS

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LOOK AT HOW YOUR POSITIVE SCORE COMPARES TO THE AVAILABLE COMPARISONS.

WHERE ARE YOU PERFORMING WELL?

IS THERE ROOM FOR IMPROVEMENT?

	RESPONSE SCALE			% POSITIVE	VARIANCE FROM 2018
Austrade has the capability to adapt and innovate in response to challenges	69	22	9	69%	-
Austrade values new ideas	74	21		74%	-8 ↓
Austrade adopts innovative technology and work practices	72	20	8	72%	-
I believe my agency upholds and exhibits our values	77	18		77%	-

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



TIME TO TAKE ACTION



CELEBRATE

What things do we do well?

THINK ABOUT HOW WE CAN BUILD ON OUR STRENGTHS AND LEARN FROM WHAT WE ARE GOOD AT.



INVESTIGATE FURTHER WITH OUR TEAMS

Are there any other opportunities coming out of the results that we want to explore further?

HOW COULD WE INVESTIGATE? THROUGH LOOKING AT THE DATA IN MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?



OPPORTUNITIES

Areas we need to focus on and turn into action plans:

WHAT ARE THE KEY THINGS WE NEED TO IMPROVE TO MAKE WORKING HERE BETTER?



USE THIS PAGE TO START YOUR LOCAL ACTION PLANS

IDENTIFY AREAS TO CELEBRATE, OPPORTUNITIES FOR IMPROVEMENT AND AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.

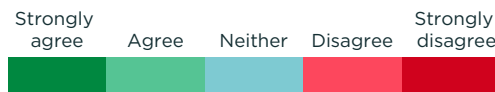
PRIORITISE 3 AREAS TO TAKE FORWARD

	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET / SUCCESS MEASURE
1					
2					
3					

GUIDE TO THIS REPORT

% POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



$$\frac{\text{number of respondents who answered the question}}{\text{number of respondents who answered the question}} = \% \text{ POSITIVE}$$

ROUNDING

RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

	STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL
NUMBER OF RESPONSES	151	166	176	96	24	613
PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%
ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%
NUMBER OF POSITIVE	151 + 166 = 317					
% POSITIVE	317 ÷ 613 = 52%					

ANONYMITY

IT IS ENGINE'S PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS FOR WORK UNITS WITH LESS THAN 10 RESPONDENTS WILL NOT RECEIVE AN INDIVIDUAL REPORT. HOWEVER, THEIR DATA WILL STILL CONTRIBUTE TO THE SCORES FOR THEIR PARENT UNIT AND THE ORGANISATION OVERALL.

COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.