Training and testing solutions for Aviation industry personnel in over 30 countries worldwide

25 years of experience in providing Aviation English

45 years of experience in providing English language training and testing solutions for academic and professional purposes

RMIT University, Melbourne campus
RMIT English Worldwide Melbourne
The ongoing implementation of ICAO Language Proficiency Requirements

2000-2003: PRICE study group

2003 & 2004: Adoption of LPRs & ICAO Doc 9835 released

2005-2008: Test development, initial State implementation

2008 & 2011: SARPs applicable

2011: ICAO Aviation English Language Test Service

2011-2015: ICAO ELP workshops, rated speech samples

2016: I-HELPP to be launched at 39th Assembly
Maintaining and building Aviation English language proficiency

“It is important therefore, where language proficiency is part of a career-long requirement, for it to be considered over time, with periodic renewals of assessment associated with the provision of sufficient opportunities for practice and skill-refreshment.” (ICAO Doc 9835 – 2.6.4)
ICAO Circular 323: Guidelines for Aviation English Training Programmes

- Defines best practice
- Assists Training Managers
- Training design & development
- Training delivery
- Trainer profiles
- Trainer training
- Operational relevance of content
- Training to be predominantly communicative
- Effectiveness of blended learning
- Motivation and commitment
- Monitoring, feedback, review & adjustment
Aviation History

- One of our most recognised education solutions is RELTA, the ICAO recognised, online English Language Test for Aviation, developed to assess the English language proficiency of pilots and ATC through rigorous testing of their listening and speaking skills.

  Over a 10 year period, was taken by over 32,000 ATC and pilot candidates across 30 different countries

- RMIT English Worldwide has consolidated its tailored training focus for the aviation industry with face to face and online learning solutions.

- These courses are developed by an in-house team of aviation experts and curriculum writers who specialise in aviation and English language teaching.

Current training products include:

Altitude  Radiotelephony English  Beyond Level 4
Course Overview

- Altitude is an ideal stepping stone to English proficiency for a wide range of aviation industry workers. At pre-intermediate level, it builds on the foundation English of trainees so that they can immediately communicate more effectively on the job. At the same time, it prepares them for further training delivered in English.

- The course can be tailored to focus on any personnel. For example pilot cadets, air traffic controller cadets, maintenance and cabin crew.

  - Consists of 72 hours of highly interactive English learning activities across six units
  - Set in relevant work-related contexts tailored for any personnel
  - Each unit has four themes and each theme has three lessons of one hour each
Defining specific Aviation English needs of Aviation Industry personnel

**Management positions**
- Civil Aviation Authorities
- Airports
- Airlines
- ANSP
- and their supporting service organisations

**Customer service roles**
- Passenger check in and support
- Airport security
- Passport Control
- Customs officials
- Cabin crew

**Ground services**
- Flight planning
- Aircraft preparation
- Ground operations
- Baggage and cargo handling

**Highly skilled and technical personnel**
- Pilots and Air Traffic Controllers
- Emergency services
- Aircraft Engineers and technicians
Thank you

grant.taylor@rmit.edu.au
RMIT University
Melbourne, Australia

Australian Aviation Skills Development
Bangkok, May 2017