Export Market Development Grants
Confidentiality and Privacy
austrade.gov.au/EMDG

**Export Market Development Grants**

Confidentiality and privacy declaration

### Confidentiality of information

Except as outlined here, information you provide in this application will be kept confidential by Austrade. It will be used by Austrade for the purposes of the [*Export Market Development Grants Act 1997* (EMDG Act](https://www.legislation.gov.au/Details/C2021C00244)) and the [*Australian Trade and Investment Commission Act 1985* (Austrade Act).](https://www.legislation.gov.au/Details/C2016C01019)

We will make certain basic details available to the public, including:

* Name of your organisation
* Your Australian Business Number
* Amount of grant funding awarded
* Year of grant
* Your organisation’s industry sector
* Address (including website), and
* Any information of a statistical nature.

If we enter into a grant agreement with you, these details will be published on [GrantConnect](https://www.grants.gov.au/), the Australian Government’s grant information system.

We will make available the information from your application, and information received during the course of engaging with you, to our colleagues within Austrade, including our Tradestart advisers, to complement the information that Austrade collects on the capacity of Australian businesses looking to export, for trade facilitation purposes. This can include, but may not be limited to:

* Contact details (including your name, position, contact phone number and email address)
* A description of the product or service that you are promoting overseas
* The value of the marketing expenses you are claiming and the countries they relate to
* The value of the export earnings and the countries they relate to
* Turnover
* The number of people employed by you
* The markets you are currently active in, and would like to be active in
* The industry/industries you operate in
* Your selling message
* Your products, services, courses, research and brands.

We may also share your information with other people or entities in order to verify claims made by you in your application; to meet our obligations as a Government entity to report credible evidence of bribery or corruption; or as otherwise required by law.

## Privacy Collection Statement

As an Australian Government agency, Austrade is bound by the Australian Privacy Principles (APPs) in the *Privacy Act 1988* which regulate how Austrade may collect, use, disclose and store personal information and how individuals may access and correct personal information held about them.

Austrade is authorised by law to collect your personal information to perform its functions under the [EMDG Act](https://www.legislation.gov.au/Details/C2021C00244) and the [Austrade Act.](https://www.legislation.gov.au/Details/C2016C01019) Austrade will collect, store, use and disclose your personal information that is provided in this application, and information about you that relates to this application and is provided by third parties, for the purpose of exercising the functions and powers of Austrade, including EMDG Administration and trade facilitation. This information may be transferred to Austrade’s other offices, including overseas offices, via third party software and may, from time to time, be stored overseas through this process.

Unless you opt-out by unticking the relevant box, Austrade may make personal information available to other government bodies for export facilitation or business support purposes, including:

* Contact person name;
* Contact person position; and
* Contact person email, main phone and mobile number.

Where you provide personal information that is incomplete or inaccurate, it could impact Austrade’s ability to process your application and/or result in a contravention of the EMDG Act.

For further information on how we handle your personal information, please read the [Austrade Privacy Policy](https://www.austrade.gov.au/Site-information/privacy-policy).

If you have any questions or concerns, please contact: [privacy@austrade.gov.au](mailto:privacy@austrade.gov.au)

## Third Party Information

Austrade may collect, store, use and disclose personal information of third parties, such as your employees and service providers, for the purposes of assessing your application and verifying payments you have made to those third parties, as required under the EMDG Act.

Where you provide personal information of third parties to Austrade, you MUST ensure that you have informed those third parties that the information will be provided to Austrade and Austrade may use this information for the purpose of assessing this application and verifying payments made to them, as required under the EMDG Act, and obtained their consent to this prior to providing their information to Austrade.

Personal information includes, for example, a person’s name, contact details, position and any financial information regarding that person.

### Accuracy of Information

You must make sure that the information Austrade holds about you is accurate. If you need to change your details at any time, please email [emdg.help@austrade.gov.au](mailto:emdg.help@austrade.gov.au)

You can also access, change, or request the removal of the information Austrade holds about you at any time by emailing [emdg.help@austrade.gov.au](mailto:EMDG-Help@austrade.gov.au)

### Requests for further information

Applicants may be asked to provide specific additional information so that their grant application or a specified instalment of a grant can be processed. If the applicant is a body corporate which is part of a related company group Austrade may seek information from anybody corporate in this group.

Austrade may also request the applicant's written consent to conduct criminal record checks in order to confirm that provisions of the EMDG Act concerning disqualifying convictions are complied with. These requests by Austrade will be made in writing and will specify the information required. Austrade may refuse to consider an application when requested information is not provided.

Austrade may also use and disclose information about grant applicants and grant recipients to any other Australian Government business or function for the purpose of program administration, analysis, evaluation and application assessment. This includes disclosing grant information on Austrade’s website and GrantConnect and giving information to the Australian Taxation Office for compliance purposes.