

# Responsible Service of Alcohol Greater Mobility for Workers

Through *Tourism 2020*, Tourism Ministers from every state and territory and the Commonwealth are working together to remove barriers to labour mobility across jurisdictions.

## What has been announced?

For the first time, all states and territories in Australia have measures in place, or are introducing measures, to recognise interstate Responsible Service of Alcohol (RSA) certificates.

## What does this mean for you?

Current holders of an RSA certificate, along with people thinking of entering the industry, will have greater ability to transfer, and have recognised, their certification across all states and territories in Australia.

Put simply, this agreement will make it easier for you to utilise your existing certification across locations in order to progress your career in the hospitality industry.



## What certification is recognised?

The national competency 'Provide responsible service of alcohol' (SITHFAB009A) is recognised across all jurisdictions. However, the recognition of this competency varies across some jurisdictions and occupations, and other forms of training recognition may be required. The attached table highlights what is required to work in each state and territory.

## How will this contribute to my career development?

Having the ability to transfer certification across jurisdictions will open up greater career options and pathways to those already in the industry or seeking to enter it.

It will allow employees to develop their skills and experience in different work environments and in a broader variety of work, and boost networks through collaboration with other like-minded workers from across Australia.

## What career opportunities are there in this industry?

There are a range of workplaces and venues in the tourism and hospitality industries which require the services of RSA. These include restaurants, pubs, clubs, taverns, hotels and catering services.

There are many career paths open to those in the industry – from bar attendants to sommeliers, bar managers to restaurateurs. Visit the Discover Hospitality and Discover Tourism websites to find out more:

[www.discoverhospitality.com](http://www.discoverhospitality.com) or  
[www.discover tourism.com](http://www.discover tourism.com).

## Where can I see what jobs are currently available in this industry?

There are a range of job seeker websites that advertise vacancies in the hospitality industry. Visit the Discover Jobs website to look for a particular occupation, work type and location to suit your needs:

[www.discoverjobs.com](http://www.discoverjobs.com) or [www.jobsearch.gov.au](http://www.jobsearch.gov.au).

## How will I be able to transfer my certification?

The attached table outlines the current liquor licensing system in all jurisdictions and what you will need to do if you want to move interstate.



State/ Territory	Is RSA required by employees?	Are interstate RSA certificates (SITHFAB009A) recognised?	What are the additional requirements for interstate RSA certificate holders?	Where can I go for further information?
ACT	Yes	Yes, with additional requirements.	<p>Interstate RSA certification that was completed after 1 June 2010 will be recognised in the ACT until 1 June 2013. Such persons with interstate RSA certificates will be required to undertake a training refresher or full course with an ACT Government approved registered training organisation by 1 June 2013 to continue to work in the ACT.</p> <p>A list of ACT Government approved registered training organisations is available on the Office of Regulatory Services' website.</p>	<p>Liquor licensing (Office of Regulatory Services): Visit <a href="http://www.ors.act.gov.au">www.ors.act.gov.au</a> or call (02) 6207 3000.</p> <p>Living and working in the Australian Capital Territory: Visit <a href="http://www.liveincanberra.com.au">www.liveincanberra.com.au</a></p>
NSW	Yes	No*	<p>Interstate RSA certification is currently not recognised in NSW.</p> <p>* Interstate RSA certificates will be recognised following the introduction of an online bridging course. Interstate RSA certificate holders will need to complete this bridging course in order to work in NSW. This is expected to be introduced by the NSW Government in the second half of 2012. Visit the website listed opposite for further updates.</p>	<p>Liquor licensing (Office of Liquor, Gaming and Racing): Visit <a href="http://www.olgr.nsw.gov.au">www.olgr.nsw.gov.au</a> or call (02) 9995 0300.</p> <p>Living and working in New South Wales: Visit <a href="http://www.business.nsw.gov.au">www.business.nsw.gov.au</a></p>
NT	Yes	Yes	No additional requirements.	<p>Liquor licensing (Northern Territory Licensing Commission): Visit <a href="http://www.nt.gov.au/justice">www.nt.gov.au/justice</a> or call (08) 8999 1800.</p> <p>Living and working in the Northern Territory: Visit <a href="http://www.theterritory.com.au">www.theterritory.com.au</a></p>
QLD	Yes	Yes, if issued within the last three years and with additional requirements.	Must complete an online or face-to-face bridging module with a Queensland Government approved trainer.	<p>Liquor licensing (Office of Liquor and Gaming Regulation): Visit <a href="http://www.olgr.qld.gov.au">www.olgr.qld.gov.au</a> or phone 13 74 68.</p> <p>Living and working in Queensland: Visit <a href="http://www.workliveplay.qld.gov.au">www.workliveplay.qld.gov.au</a></p>
SA	No*	Yes	<p>RSA certification is currently not required in South Australia. However, licensed premises must be personally supervised and managed by a 'responsible person' at all times. A responsible person is approved by the South Australian licensing authority as having the necessary knowledge, skills and experience for that purpose.</p> <p>* Changes to South Australian legislation will require all staff that are involved in the sale and supply of liquor on South Australian premises to undertake RSA training. These changes are expected to commence in October 2012. Visit the website listed opposite for further updates.</p>	<p>Liquor licensing (Consumer and Business Services): Visit <a href="http://www.olgc.sa.gov.au">www.olgc.sa.gov.au</a> or call 131 882.</p> <p>Living and working in South Australia: Visit <a href="http://www.migration.sa.gov.au">www.migration.sa.gov.au</a></p>
TAS	Yes	Yes	No additional requirements.	<p>Liquor licensing (Department of Treasury and Finance): Visit <a href="http://www.treasury.tas.gov.au">www.treasury.tas.gov.au</a> or call (03) 6233 2475.</p> <p>Living and working in Tasmania: Visit <a href="http://www.treasury.tas.gov.au">www.treasury.tas.gov.au</a></p>
VIC	Yes	Yes, if approved by the liquor licensing authority of the issuing jurisdiction; if less than three years old; if it allows work in any licensed premise; and if it was obtained from a face-to-face course. Additional requirements also apply.	Persons that meet all of the previous criteria must also complete a free Victorian RSA online refresher course.	<p>Liquor licensing (Victorian Commission for Gambling and Liquor Regulation): Visit <a href="http://www.vcqlr.vic.gov.au">www.vcqlr.vic.gov.au</a> or call 1300 182 457</p> <p>Living and working in Victoria: Visit <a href="http://www.liveinvictoria.vic.gov.au">www.liveinvictoria.vic.gov.au</a></p>
WA	Yes	Yes, if RSA training has been undertaken by a registered training organisation.	No additional requirements.	<p>Liquor licensing (Department of Racing, Gaming and Liquor): Visit <a href="http://www.rgl.wa.gov.au">www.rgl.wa.gov.au</a> or call (08) 9425 1888</p> <p>Living and working in Western Australia: Visit <a href="http://www.migration.wa.gov.au">www.migration.wa.gov.au</a></p>